

**Request for gambling suspension (initiated external ban) to Wiesbaden Casino**

**Details of the person to be suspended (if known):**

Surname: \_\_\_\_\_

First name: \_\_\_\_\_

Sex:                     female             male                    Please mark as appropriate

Street: \_\_\_\_\_

(Postcode) City: \_\_\_\_\_

Date of birth: \_\_\_\_\_

Place of birth: \_\_\_\_\_

Citizenship: \_\_\_\_\_

Phone number: \_\_\_\_\_

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**Reason for request (multiple reasons are possible):**

**I have reason to believe that the person to be suspended**

- ◇ is at risk of becoming addicted to gambling,
- ◇ gambles with amounts that exceed their personal income or capital,
- ◇ does not meet their financial obligations,
- ◇ is heavily indebted.

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This is the first notice                     yes             no             uncertain

If you marked "no": When and by which gambling service providers was the first notice submitted?

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.....

**The following documents have been attached as evidence (if available):**

Evidence from official sources (e. g. attachment order, eviction order, private bankruptcy)

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Other documents (e. g. debentures, withdrawal notices, payment reminders)

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Testimonies

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**Details of the notifying person:**

Surname/maiden name: \_\_\_\_\_

First name(s): \_\_\_\_\_

Street: \_\_\_\_\_

Postcode/place of residence: \_\_\_\_\_

The person to be suspended is my: \_\_\_\_\_

Phone number: \_\_\_\_\_

**I explicitly agree with the collection, storage and processing of my personal details (surname, maiden name, first name(s), address).**

Place/date: \_\_\_\_\_

Signature: \_\_\_\_\_

**I have read and taken note of the information regarding the gambling suspension (initiated external ban), I am aware that wrong and/or defamatory statements are subject to criminal prosecution, and I confirm that my explanations above are correct.**

Place/date: \_\_\_\_\_

Signature: \_\_\_\_\_

**Attachments**

Entered into reception computer system as Y2, Y3 or Y4 suspension

on \_\_\_\_\_

by \_\_\_\_\_  
Name of receptionist

\_\_\_\_\_  
Signature of receptionist

## Information on the gambling suspension (initiated external ban)

- The notifying person shall submit the basic information required for ordering a gambling suspension in writing along with relevant documents as evidence to the gambling service provider who will accept the notification.
- Third-party notifications are generally treated confidentially. However, it shall be noticed that, under certain circumstances, the gambling service provider may be obliged to reveal the personal details of the notifying person.
- **Please note:** Untruthful or incorrect statements resulting in a gambling suspension may be pursued under civil and criminal law due to defamation, slander or discreditation. The statements made within the framework of the outside suspension procedure are usually revealed to the affected player within the framework of a hearing.
- **For the duration of the gambling suspension, the suspended person is neither permitted to participate in bets or lotteries which are subject to particular risk potential nor in the gambling practices of the German casinos (§§ 21 subsection 3 and 22 subsection 2, 20 of the German Inter-state Treaty on Gambling - GlüStV – "Übergreifendes Sperrsystem"). The gambling services of organizers participating in the Germany-wide suspension system are available for non-suspended players only. Enquiries by suspended players concerning the conclusion of gambling contracts are denied.**
- After the processing of the notification, the gambling service provider decides whether or not a gambling suspension (external ban) is to be ordered. The gambling service provider orders a *[preliminary]* gambling suspension if sufficient evidence to justify such a suspension has been submitted. The affected player is asked to submit a written comment within 14 days and is offered the chance to request a self-suspension. After that, the gambling service provider decides whether or not a *[definite]* gambling suspension is to be ordered. The gambling service provider notifies the affected player regarding the *[definite]* gambling suspension immediately and in writing. *[If the affected player is able to nullify the statutory requirements for a gambling suspension by disproving the accusations within the framework of the hearing, the preliminary gambling suspension is revoked.]*
- The *[preliminary]* gambling suspension becomes effective upon the corresponding entry in the central suspension list of the interstate suspension system. Not later than 24 hours after this entry, the *[preliminary]* gambling suspension also becomes effective for the other gambling service providers participating in the interstate suspension system via a transfer of the suspension into the suspension lists of the above service providers.
- The validity of the gambling suspension is indefinite. The minimum suspension period is one year. After this period, the suspended person may apply for cancellation, provided that the reasons for the gambling suspension no longer apply at the time of the application as well as there are no other reasons for a gambling suspension according to § 8 subsection 2 of the German Interstate Treaty on Gambling - GlüStV). In order to meet these cancellation terms, the suspended person must submit verifiable documents.
- **The gambling suspension is exclusively ordered within the framework of the unilateral enforcement of our statutory obligations. A gambling suspension order as a result of a notification does not pose a contractual relationship between the notifying person or the affected person and us or the other gambling service providers participating in the interstate suspension system.**
- In order to cancel the gambling suspension, the affected person shall fill in the required form and submit it to the casino that ordered the gambling suspension.
- If the notifying person is aware of any changes of the suspended person's details submitted to the gambling service provider, these changes shall be forwarded to the gambling service provider.

### Addiction advice centers in Hessen, Germany:

- Beratungs- und Behandlungszentrum für Abhängigkeitserkrankungen (literal: advice and treatment centre for addiction disorders), Kaplangasse 1, 36251 **Bad Hersfeld**, Germany, Phone: +49 (0)6621 610-91.
- Zentrum für Jugendberatung und Suchthilfe für den Hochtaunuskreis (literal: centre for youth advice and addiction care for the district Hochtaunuskreis), Audenstraße 1, 61348 **Bad Homburg**, Germany, Phone: +49 (0)6172 6008-0.
- PRISMA Jugend- und Drogenberatung (literal: PRISMA youth and drug advice centre), Zeller Straße 3, 64625 **Bensheim**, Germany, Phone: +49 (0)6251 64565.
- Suchthilfezentrum Darmstadt – Beratung und Behandlung (literal: Darmstadt centre for addiction care – advice and treatment), Platz-der-Deutschen-Einheit 21, 64293 **Darmstadt**, Germany, Phone: +49 (0)6151 666-770.
- Fachstelle für Suchthilfe und Prävention (literal: competence centre for addiction care and prevention), Neuer Steinweg 9, 37269 **Eschwege**, Germany, Phone: +49 (0)5651 76102.
- Evangelische Suchtkrankenberatung (literal: evangelic advice centre for addicts), Wolfgangstraße 109, 60322 **Frankfurt/M**, Germany, Phone: +49 (0)69 150590 30.
- Caritas-Zentrum für Sucht- und Drogenhilfe Fulda (literal: Caritas centre for addiction and drug advice Fulda), Wilhelmstraße 10, 36037 **Fulda**, Germany, Phone: +49 (0)661 2428360.
- Fachstelle für Sucht, Beratung und Behandlung (literal: competence centre for addiction, advice and treatment), Heinrich-von-Bibra-Platz 14, 36037 **Fulda**, Germany, Phone: +49 (0)661 8388-228.
- Suchthilfezentrum Gießen (literal: Gießen centre for addiction care), Schanzenstraße 16, 35390 **Gießen**, Germany, Phone: +49 (0)641 78027.
- Beratungs- und Behandlungsstelle für alkohol- und medikamentenabhängige Erwachsene und Spieler (literal: advice and treatment centre for gamblers and adult alcoholics and drug addicts), Goethestraße 96, 34119 **Kassel**, Germany, Phone: +49 (0)561 938950.
- Sucht- und Drogenberatung (literal: addiction and drug advice centre), Frankfurter Straße 35, 35037 **Marburg**, Germany, Phone: +49 (0)6421 26033.
- Suchthilfezentrum Wildhof, Psychosoziale Beratung und Behandlung (literal: Wildhof centre for addiction care, psychosocial advice and treatment), 63067 **Offenbach**, Löwenstraße 4-8, Germany, Phone: +49 (0)69 981953-0.
- Diakonisches Werk Limburg-Weilburg (literal: cheritable evangelic organisation of Limburg-Weilburg), Konrad-Adenauer-Straße 5, 35781 **Weilburg**, Germany, Phone: +49 (0)6471 37548.
- Suchthilfezentrum Wiesbaden (literal: addiction care centre of Wiesbaden), Schiersteiner Straße 4, 65187 **Wiesbaden**, Germany, Phone: +49 (0)611 90048-70.
- Fachambulanz für Suchtkranke (literal: specialist outpatient service for addicts), Rheinstraße 17, 65185 **Wiesbaden**, Germany, Phone: +49 (0)611 341176-0.